

WELCOME TO YOUR DIFFERENCE CARD BENEFITS!

The Difference Card is a benefit funded by your employer that helps you save money on your medical costs.



Hi I'm Danny! I'm here to help you understand how to use your Difference Card benefits with your health insurance.

GETTING STARTED

MOBILE APP

Using your smart phone's camera, scan this to download mobile app.

With The Difference Card Smart Mobile App, you can:

- Snap a picture to easily submit your claim
- Find the cheapest place to buy your prescriptions
- Compare cost and search for providers
- View your account balance
- Check claim status
- Sign up for Direct Deposit

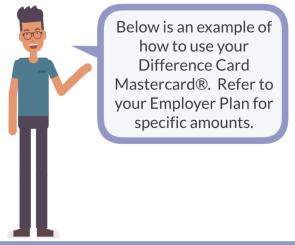
LEARN MORE

Visit us online at <u>DifferenceCard.com</u>.

Questions? Our Customer Care Team is available Monday - Friday, from 8AM to 11PM ET.

Call us at (888) 343-2110





HOW TO SWIPE YOUR DIFFERENCE CARD



1. When visiting his doctor or a pharmacy, Danny gives them his Insurance Card first.



2. The provider or pharmacist will advise the costs.



3. For prescriptions Danny can swipe his Difference Card for the full cost. For medical services, once charged, Danny may use his Difference Card for payment.



4. The amount requested is now satisfied using The Difference Card. It's that easy!

If Danny receives a substantiation request, he will just want to submit his carrier **explanation of benefits** into The Difference Card and link to the transaction needing attention.

WAYS TO SUBMIT YOUR CLAIM









MOBILE

Download the Difference Card Smart Mobile App to submit your claim with a picture.

ONLINE

Login to your account at DifferenceCard.com to submit your claim online.

MAIL

Fill out a Reimbursement Form and submit your documents via mail.

FAX

Fill out a Reimbursement Form and submit your documents via fax.



DIRECT DEPOSIT

The fastest way to get your money.

Money will come back to you via direct deposit if you select that as your Reimbursement Preference.

TOOLS ON THE GO

Scan this code with your camera app to get helpful resources at your fingertips.



